

IPFCC Webinar:

# PFCC Partnerships in Long-Term and Continuing Care Community Settings for the Elderly During COVID-19

Nov. 12, 2020

Chat Log

From Marie Abraham: Welcome everyone. Chat in who you are and where you are from. I'm Marie from IPFCC and here in rainy CT.

From Megan Cassani: Megan Cassani from Ranken Jordan Pediatric Bridge Hospital in St. Louis, MO

From Linda O'Rourke: Hello everyone from Linda O'Rourke, Patient Advisor at Hotel Dieu Healthcare, Windsor, Ontario

From Rachel Broudy: Hi all. Rachel Broudy, glad to be here! From Western Mass and Ariadne Labs.

From Julie Quinn: Hi, Julie Quinn - Tampa General Hospital PFAC Advisor and mother is in Angels Senior Living

From Angela Morin: Hi all, Angela Morin from Kingston Health Sciences Centre, ON, Canada

From Joe Connell: Hello! Joe Connell here from SF Bay Area, CA..

From Kate McNamee: Looking forward to learning from the panel and trialing your suggestions in Vancouver, Canada

From Kristen Kellar: Kristen Kellar, patient advisory coordinator, Tampa, FL

From Susan Gullo: Sue Gullo from Ariadne Labs in Boston

From Kate McNamee: Eva - curious why the day care centre (for child care) was closed down. Sounds like such a proactive initiative.

From Richard Mollot: Here is the podcast with a member of the staff of Dr. DeWitt's facility: 'It takes a team. A family': How a Baltimore nursing home has kept out the coronavirus.  
<https://nursinghome411.org/podcast/maryland-nursing-home-covid/>

From Robert Schreiber: Here is a reference on how PACE met the needs of PACE participants best practices from Altarum <https://altarum.org/news/new-report-altarum-and-national-pace-association-highlights-pace-model-care-s-flexibility-and>

From Kate McNamee: thanks Eva

From Joe Connell: For this second "wave" we are experiencing, what one thing learned from the first wave will serve as a quality improvement of care patients and families in these current times?

From Marie Abraham: Terrific example of understanding the strengths of your residents. We have to see people for who they are. Thank you.

From Maria Warnell: One of the biggest challenges we've experienced is reaching the staff in the small, neighborhood residential care facilities. These homes do not have clinical staff. The staff they do have are kind and compassionate, but lack appropriate training for infection prevention and control. Back in May, we launched in-person education visits (outside), but many facilities were resistant to our visits. Connecting with the staff and making sure they know how to keep themselves and their residents safe is our biggest challenge.

From Kate McNamee: <https://www.seniorsadvocatebc.ca/osa-reports/staying-apart-to-stay-safe-survey/>

From Kate McNamee: you might be interested in a recent report from British Columbia Canada on Covid and impact in LTC

From Richard Mollot: thank you

From Marie Abraham: Thank you Kate for sharing that.

From Marie Abraham: All of the resources that were referenced in this webinar:

**Altarum Report:** <https://altarum.org/news/new-report-altarum-and-national-pace-association-highlights-pace-model-care-s-flexibility-and>

**It takes a team:** A family podcast: <https://nursinghome411.org/podcast/maryland-nursing-home-covid/>

**Recent report from BC:** The Impact of Visit Restrictions on Long-Term Care and Assisted Living

**Survey:** <https://www.seniorsadvocatebc.ca/osa-reports/staying-apart-to-stay-safe-survey/>

From Lisa Morrise: Thanks for your insights, everyone! Lisa Morrise, Consumers Advancing Patient Safety, Salt Lake City, Utah.

From Susan Gullo: That is amazing!

From Robert Schreiber: This should be the new normal IN our PACE community we are doing this with our families and caregivers in the home

From Marie Abraham: Susan, does this answer your question? It's a nice example.

From Susan Gullo: Yes, thank you, although there must also be a middle this is the gold standard

From Robert Schreiber: PACE supports this approach and works to make this happen so consider this for states with PACE programs as a viable option

From Marie Abraham: Please complete the survey: [https://www.surveymonkey.com/r/LTC\\_Webinar\\_Nov20](https://www.surveymonkey.com/r/LTC_Webinar_Nov20)

From Angela Morin: Thanks for sharing!

From Marie Abraham: Please complete the survey: [https://www.surveymonkey.com/r/LTC\\_Webinar\\_Nov20](https://www.surveymonkey.com/r/LTC_Webinar_Nov20)

From Marie Abraham: Thank you to all who presented!

From Susan Gullo: Thank you to everyone!